

RESOLUTION 21-103

A RESOLUTION TO AUTHORIZE AN EXPENDITURE FOR TYLER TECHNOLOGIES SOFTWARE MAINTENANCE AND SUPPORT

WHEREAS, there is a critical need to maintain software for various Tyler Technologies programs; and

WHEREAS, Tyler Technologies invoices City departments on annually, quarterly and monthly intervals for support of the programs utilized in the Finance, Police, Information Technology and Water Administration Departments.

WHEREAS, the City of Spring Hill utilizes Tyler Technologies programs for Finance, Utility Billing, Payroll, EnerGov Permits and Public Safety per Resolution 13-100, authorizing purchase of software and subsequent resolutions authorizing the purchase of supplemental products.

NOW, THEREFORE, BE IT RESOLVED, by the Board of Mayor and Alderman of the City of Spring Hill, Tennessee that an expenditure of approximately \$245,442.00 is hereby authorized for FY 2021-2022 annual software maintenance and support.

Passed and adopted by the Board of Mayor and Aldermen of the City of Spring Hill, Tennessee, on the 6th day of July, 2021.


Jim Hagaman, Mayor

ATTEST:


April Goad, City Recorder

LEGAL FORM APPROVED:


Patrick Carter, City Attorney



City of Spring Hill
Board of Mayor and Aldermen

Date: July 6, 2021

Memo to: Board of Mayor and Aldermen

From: Pam Caskie, City Administrator, Don Brite, Police Chief; John Pewitt, GIS/IT Director;
April Goad, City Recorder

Re: Tyler Technologies Software Maintenance and Support

RESOLUTION 21-103, A RESOLUTION TO AUTHORIZE AN EXPENDITURE FOR TYLER TECHNOLOGIES SOFTWARE MAINTENANCE AND SUPPORT

BACKGROUND INFORMATION: Tyler Technologies provides software maintenance and support for various programs the City uses, including

Tyler U, Training Site	Incode Court Case Management
Incode Finance Suite	Incode Court Online Component
Incode Content Management	System Software Maintenance
Incode Customer Relationship	Netmotion Maintenance
Incode Personnel Management	Media Plus Automated Cash Drawer
Tyler Public Safety Suites	Epson Thermal Receipt Printers
Disaster Recovery Services	Brazos eCitation Maintenance

FINANCIAL IMPACT: Funds for this request are budgeted in GIS/IT, Police Department, Finance and Water/Sewer Administration. The maintenance portion of this expense is invoiced annually and support for these services are invoiced quarterly for the Police Department and monthly for Finance.

ATTACHMENTS: Resolution 21-103, Resolution to Authorize an Expenditure for Tyler Technologies Software Maintenance and Support

RECOMMENDATION: Approve Resolution 21-103