

RESOLUTION 18-95

A RESOLUTION TO AUTHORIZE THE PURCHASE THE LICENSE RENEWAL, SERVICE & SUPPORT OF PRO QA AUTOMATED CALL TAKING SOFTWARE

WHEREAS, the City of Spring Hill is currently using Pro QA Automated Call Taking Software; and

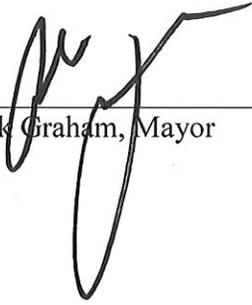
WHEREAS, the license renewal, service, and support is due for the 3/2018 – 3/2019 year; and

WHEREAS, the Spring Hill Emergency Communications Center is projected to remain with the city until 1/2019; and

WHEREAS, the Spring Hill Emergency Communications Center, retained funds for this purchase in the 2017-2018 fiscal year budget; and

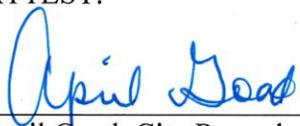
NOW, THEREFORE, BE IT RESOLVED, that the City of Spring Hill Board of Mayor and Aldermen authorizes the purchase of the License, Renewal and Support of Pro QA Automated Call Taking Software in an amount of \$10,848.00, as recommended by the Budget and Finance Advisory Committee on June 4, 2018.

Passed and adopted by the Board of Mayor and Aldermen of the City of Spring Hill, Tennessee, on the 18th day of June, 2018.



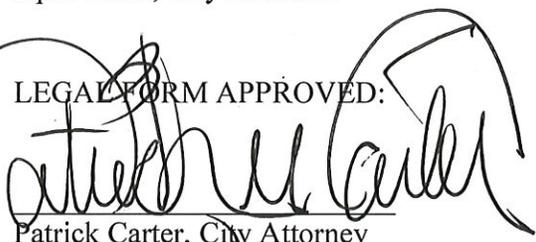
Rick Graham, Mayor

ATTEST:



April Goad, City Recorder

LEGAL FORM APPROVED:



Patrick Carter, City Attorney

SUBJECT: ProQA Maintenance

DATE: 5/31/2018

ATTENTION: Board of Mayor & Aldermen

DEPARTMENT HEAD: Brandi Arabie-Smith,
Emergency Communications Director



STAFF MEMORANDUM

Currently the Emergency Communications Department uses Pro QA Automated Call-Taking Software. This purchase was approved by the Board on March 21, 2016. With this purchase, was a yearly maintenance, license fee, and support was quoted at a yearly rate of \$10,848.00. This amount, while included on the quote, was not reflected in Resolution 16-21.

I have contacted the company multiple times and they are unable to prorate this amount for the tentative time the center stays with the city. This maintenance is from the time period of March 2018 – March 2019. If Consolidation is voted on by this Board, the tentative date would be January 1, 2019.

The money for this purchase has been budgeted for this physical year under contractual services. Staff asks that you approve purchase of this license, support, and maintenance contract in the amount of \$10,848.00.