

ORDINANCE 22-11

AN ORDINANCE TO AMEND TITLE 13, CHAPTER 4, SPRING HILL MUNICIPAL CODE REGARDING ALARM SYSTEMS

WHEREAS, the Board of Mayor and Aldermen for the City of Spring Hill may, pursuant to its charter and the general laws of the State of Tennessee, have right to enact and amend the Spring Hill Municipal Code with said amendments being within the adopted purpose of promoting the public health, safety, morals, convenience, order, prosperity, and general welfare of the community and

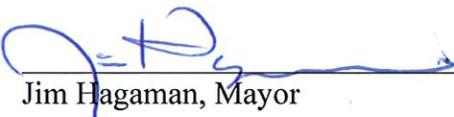
WHEREAS, the Board of Mayor and Aldermen desire to amend the Spring Hill Municipal Code Title 13, Chapter 4, Spring Hill Municipal Code to reflect changes in the code by using an alarm management company to manage alarm permits; and

WHEREAS, Spring Hill Municipal Code Title 13, Chapter 4 is replaced in its entirety with Exhibit A, attached hereto.

NOW, THEREFORE, BE IT ORDAINED by the Board of Mayor and Aldermen of the City of Spring Hill, Tennessee, that the Municipal Code Title 13, Chapter 4, Alarm Systems, is hereby amended as pursuant to Exhibit A, attached hereto.

BE IT FURTHER ORDAINED, that all Ordinances in conflict herewith will be, and the same hereby are, repealed. If any section, phrase, sentence or portion of this Ordinance is held invalid or unconstitutional, same shall not affect the validity of the remaining portions hereof.

Passed and adopted this 6th day of June, 2022.


Jim Hagaman, Mayor

ATTEST:


April Goad, City Recorder

LEGAL FORM APPROVED:


Patrick Carter, City Attorney

Passed on 1st Reading: May 16, 2022

Passed on 2nd Reading: June 6, 2022

CHAPTER 4: ALARM SYSTEMS

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13-401 Purpose

The City of Spring Hill finds and declares that:

A. The vast majority of alarms to which the Police and Fire Departments respond are False Alarms, which are reported to the Dispatch Center by alarm companies.

B. Most False Alarms are the result of improper maintenance or improper or careless use of an Alarm System.

C. The public, Police and Fire Personnel are subjected to needless danger when they are called to respond to False Alarms.

D. Personnel responding to False Alarms are not available to carry out other duties.

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E. In the interest of using limited Police and Fire resources most effectively and efficiently, the number of False Alarms can and must be reduced.

F. The purpose of this Chapter is to reduce the dangers and inefficiencies associated with False Alarms and to encourage alarm companies and property/business owners to maintain the operational reliability, properly use Alarm Systems, and to reduce or eliminate False Alarm Dispatch Requests.

G. This Chapter governs systems intended to summon a Police and/or Fire response, establishes fees, fines, establishes a system of administration, sets conditions for the suspension of a Police and/or Fire response and establishes a public education and training program.

13-402 Definitions

For purposes of this Chapter, the following terms shall have the following meanings:

“Alarm Administrator” means the Alarm Management Software designated by the Police Department to administer the provisions of this Chapter.

“Alarm Administrator Liaison” is the person designated by the Police Department as the point of contact between the Alarm Administrator and the Police Department.

“Alarm Agreement” means the legal contract or agreement by and between the Alarm Installation Company and/or Monitoring Company and the Alarm User.

“Alarm Agreement Holding Company” means the Alarm Installation Company or Monitoring Company that holds the Alarm Agreement with the Alarm User

“Alarm Installation Company” means a Person in the business of selling, providing, maintaining, servicing, repairing, altering, replacing, moving or installing an Alarm System at an Alarm Site for compensation, and includes individuals or firms that install and service Alarm Systems used in a private business or proprietary facility.

“Alarm Dispatch Request” means a notification to the Police and/or Fire Departments that an alarm, either manual or automatic, has been activated at a particular Alarm Site.

“Alarm Registration” means a registration which authorizes the operation of an Alarm System.

“Alarm Response Manager (ARM)” means a Person designated by an Alarm Installation Company and Monitoring Company to handle alarm issues for the company and act as the primary point of contact for the Alarm Administrator.

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“Alarm Site” means a location served by one or more Alarm Systems. In a multi-unit building or complex, each unit shall be considered a separate Alarm Site if served by a separate Alarm System. In a single unit building that houses two or more separate businesses with separate Alarm Systems, each business will be considered a separate Alarm Site.

“Alarm System” means a device or series of devices, which emit or transmit an audible or remote visual or electronic alarm signal, which is intended to summon Police and/or Fire response. The term includes hardwired systems, surveillance cameras and systems interconnected with a radio frequency method such as cellular or private radio signals, and includes Local Alarm Systems, but does not include an alarm installed in a motor vehicle or a system which will not emit a signal either audible or visible from the outside of the building, residence or beyond, but is designed solely to alert the occupants of a building or residence.

“Alarm User” means any Person who has contracted for Monitoring, repair, installation or maintenance service for an Alarm System from an Alarm Installation Company or Monitoring Company, or who owns or operates an Alarm System which is not monitored, maintained or repaired under agreement.

“Alarm User Awareness Class” means a class conducted for the purpose of educating Alarm Users about the responsible use, operation, and maintenance of Alarm Systems and the problems created by False Alarms.

“Appeals Administrator” is the person designated by the City to handle appeals.

“Arming Station” means a device that controls an Alarm System.

“Automatic Voice Dialer” means any electronic, mechanical, or other device which, when activated, is capable of being programmed to send a prerecorded voice message to the Dispatch Center requesting an officer dispatch to an Alarm Site.

“Burglar Alarm” means an alarm intended to identify the presence of an intruder in either a business or residence.

“BOMA” means the City of Spring Hill Board of Mayor and Alderman.

“Cancellation” means the termination of a Police and/or Fire response to an Alarm Site after an Alarm Dispatch Request is made but before an officer’s arrival at the Alarm Site.

“Conversion of Alarm User” means the transaction or process by which one Alarm Installation Company or Monitoring Company begins the servicing or monitoring

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of a previously unmonitored Alarm System or an Alarm System that was previously serviced or monitored by another alarm company.

“City” means City of Spring Hill.

“Dispatch Center” means the Emergency Communications Center designated to receive calls from alarm monitoring companies on behalf of the Police and Fire Departments.

“Duress Alarm” means a silent Alarm System signal generated by the entry of a designated code into an Arming Station in order to signal that the Alarm User is being forced to turn off the system and requires an officer response.

“Enhanced Call Confirmation (ECC)” means an attempt by the Monitoring Company, or its representative, to contact the Alarm Site and/or Alarm User and/or the Alarm User’s designated representatives by telephone and/or other electronic means, whether or not actual contact with a Person is made, to determine whether an alarm signal is valid before requesting a Police Burglar Alarm Dispatch, in an attempt to avoid an unnecessary Alarm Dispatch Request. For the purpose of this Chapter, telephone confirmation shall require, as a minimum that a second call be made to a different number, if the first attempt fails to reach an Alarm User who can properly identify themselves to determine whether an alarm signal is valid before requesting an Alarm Dispatch Request. Names and numbers or those contacted or attempted to contact, shall be provided when requested.

“False Alarm” means an Alarm Dispatch Request to the Police and/or Fire Department via the Dispatch Center, which results in the responding personnel finding no evidence of a fire-related call, criminal offense or attempted criminal offense after completing an investigation of the Alarm Site.

“Fire Department” means the Spring Hill Fire Department.

“Fire Related Alarm” includes, but is not limited to, fire alarm, smoke alarm, gas alarm, medical alarm, sprinkler alarm, etc.

“Holdup Alarm” means a silent alarm signal generated by the manual activation of a device intended to signal a robbery in progress.

“Local Alarm System” means an unmonitored Alarm System that annunciates an alarm only at the Alarm Site or is a self-monitored Alarm Site.

“Monitoring” means the process by which a Monitoring Company receives signals from an Alarm System and relays an Alarm Dispatch Request to the Police and/or Fire Department.

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“Monitoring Company” means a Person in the business of providing Monitoring services.

“Panic Alarm” means an Alarm System signal generated by the manual activation of a device intended to signal a life threatening or emergency situation requiring an officer response.

“Person” means an individual, corporation, limited liability company, partnership, association, organization or similar entity.

“Police Department” means the Spring Hill Police Department.

“Protective or Reactive Alarm System” means an Alarm System that produces a temporary disability or sensory deprivation through use of chemical, electrical, sonic or other means, including use of devices that obscure or disable a Person's vision.

“Registration Number” means a unique individual number assigned to an Alarm User as part of Alarm Registration issued by the Alarm Administrator.

“Responsible Party” means a Person capable of appearing at the Alarm Site upon request who has access to the Alarm Site, the code to the Alarm System and the authority to approve repairs to the Alarm System.

“Robbery Alarm” means an alarm signal generated by the manual or automatic activation of a device, or any system, device or mechanism on or near the premises intended to signal that a robbery is in progress and that a Person needs immediate Police assistance in order to avoid bodily harm, injury or death. The term has the same general meaning as "Holdup Alarm or Duress Alarm."

“Takeover” means the transaction or process by which an Alarm User takes over control of an existing Alarm System that was previously controlled by another Alarm User.

“Zones” mean a division of devices into which an Alarm System is divided to indicate the general location from which an Alarm System signal is transmitted.

13-403 Administration; Funding; Increases in Fees and Fines; Annual Evaluation.

A. Responsibility for administration of this Chapter is vested with the Police Department.

B. The Police Department shall designate an Alarm Administrator to carry out the duties and functions described in this section.

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C. Monies generated by fees and fines assessed pursuant to this section shall be deposited into the City's General Fund.

D. The amount of the fees and fines set forth in this section shall be specified in the City Fee Schedule, which may only be revised by a duly-adopted resolution of BOMA. For purposes of this subsection, "fees" include any type or class of fee and includes late charges.

E. The City shall conduct an annual evaluation and analysis of the effectiveness of this Chapter and identify and implement system improvements as warranted.

13-404 Alarm Registrations Required; Terms; Fees and Fee Collection

A. An Alarm User shall not operate, or cause to be operated, any Alarm System without a valid Alarm Registration. A separate Alarm Registration is required for each Alarm Site having a distinct address or business name. A registration fee including a completed Alarm Registration application shall be received and approved by the Alarm Administrator prior to any Alarm System activation. A twenty (20) day grace period shall be granted from the date of all new alarm installations or takeovers between two alarm users, to accommodate the registration application process.

B. Owners of Local Alarm Systems are required to adhere to all sections of this Chapter and are subject to all fees, fines, suspensions, penalties or other requirements that are applicable.

C. The fee for a new initial Alarm Registration and the Alarm Registration renewal fee shall be collected by the Alarm Administrator.

D. Alarm Systems:

1. Any Alarm User that has a monitored Alarm System on premises located within the City of Spring Hill shall notify the Alarm Administrator within twenty (20) days.

2. Failure of an Alarm User to notify the Alarm Administrator of a new Alarm System installation within twenty (20) days of installation shall result in a fine as established by resolution of BOMA.

3. The initial Alarm Registration fee shall be collected by the Alarm Administrator. Failure of the Alarm User to submit an application and registration fee within the twenty (20) days after notice shall result in the Alarm System being classified as non-registered and late charges being assessed.

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E. Alarm Registration and Renewal Fees

1. An Alarm Registration shall expire one year from the date of issuance, and must be renewed annually by the Alarm User. The Alarm Administrator shall notify the Alarm User of the need to renew their registration thirty (30) days prior to the expiration of the registration. It is the responsibility of the Alarm User to submit the updated information and renewal fees prior to the registration expiration date. Failure to renew shall be classified as use of a non-registered Alarm System and subject the Alarm Site to a suspension and late charge.

2. Registration fees shall be collected annually based on a one-year registration period. The amount of the registration and renewal fees required are established by resolution of BOMA.

F. Late charge. Alarm Users who fail to make payment for an Alarm Registration prior to the registration's expiration date will be assessed a late charge as established by resolution of BOMA.

G. Refunds. No refund of a registration fee or registration renewal fee will be made.

H. Upon receipt of a completed Alarm Registration application form and the Alarm Registration fee, the Alarm Administrator shall issue a Registration Number or Alarm Registration renewal to the applicant unless:

1. The applicant has failed to pay any fee or fine assessed under this chapter; or

2. An Alarm Registration for the Alarm Site has been suspended, and the condition causing the suspension has not been corrected; or

3. Any false statement of a material fact made by an applicant for the purpose of obtaining an Alarm Registration shall be sufficient cause for refusal to issue an Alarm Registration.

I. Exceptions.

1. Government entities, including but not necessarily limited to the City, County, State, Federal and School Districts, must obtain Alarm Registrations for all Alarm Systems on property under their control within the boundaries of Spring Hill, but are exempt from payment of Alarm Registration and renewal fees.

2. All registration-fee-exempted alarm sites are required to obtain and maintain a valid Alarm Registration for a Police response and are subjected to all other

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fees, fines and suspension enforcements, except when this action is prohibited by statute or through a court ruling. **(FEDERAL SITES ARE EXEMPTED FROM ALL FEES AND FINES)**

13-405 Registration Application; Contents.

A. An application for an Alarm Registration must be complete on-line through the Alarm Management Portal in a format provided by the Police Department.

B. Registration applicants acknowledge that the Police and/or Fire response may be influenced by factors including, but not limited to, the availability of officers, priority of calls, traffic conditions, weather conditions, emergency conditions, prior alarm history, administrative actions and staffing levels.

13-406 Transfer of Registration.

A. An Alarm Registration cannot be transferred to another Person.

B. An Alarm User is permitted to transfer their Alarm Registration from one Alarm Site to another Alarm Site, as long as it is within the city limits of Spring Hill. An Alarm User shall inform the Alarm Administrator and their Alarm Company of any change to the information listed on the Alarm Registration application within ten (10) business days after such change.

13-407 Duties of Alarm Users.

A. An Alarm User shall:

1. Maintain the Alarm Site and the Alarm System in a manner that will minimize or eliminate False Alarms;

2. Make every reasonable effort to arrive at the Alarm System's location within 30 minutes after being requested by the Monitoring Company or Police Department in order to:

- a. Deactivate an Alarm System;
- b. Provide access to the Alarm Site; and/or
- c. Provide alternative security for the Alarm Site.

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3. Provide updated names and telephone numbers of at least two individuals who are able and have agreed to:

- a. Receive notification of an Alarm System activation at any time;
- b. Respond to the Alarm Site at any time; and
- c. Provide access to the Alarm Site and deactivate the Alarm System, if necessary.

4. Not activate an Alarm System for any reason other than an occurrence of an event that the Alarm System was intended to report.

5. Notify Monitoring Company of any suspension of police response (as provided for under this Chapter) and request that the Monitoring Company not make a Burglar Alarm Dispatch Request.

B. No Person shall operate or cause to be operated any Automatic Voice Dialer which, when activated, uses a telephone device or attachment to automatically dial a telephone line leading into the Police Department or the City and then transmit any pre-recorded message or signal.

C. An Alarm User shall keep a set of written operating instructions for each Alarm System at each Alarm Site.

13-408 Audible Alarms; Restrictions, Abatement of Malfunctioning Alarm.

A. No Alarm System shall emit a sound resembling an emergency vehicle siren or civil defense warning. The chief of police shall make the final determination regarding any question of an audible alarm within this section.

B. After the effective date of this ordinance no one shall install, modify or repair an Alarm System in the City of Spring Hill that has a siren, bell or other signal that is audible from any property adjacent to the Alarm Site that sounds for longer than fifteen (15) consecutive minutes after the alarm is activated, or that repeats the fifteen (15) minute audible cycle more than two consecutive times during a single armed period.

C. In the event that an audible alarm is activated and fails to reset itself or continues to activate for more than (60) sixty minutes and the responsible person listed on the Alarm Registration or other responsible person cannot or will not respond and silence the alarm, and the continued activation of the alarm is creating a disturbance, the Police and/or Fire Department may cause the alarm to be silenced in a manner determined appropriate for the circumstances. The Alarm User shall be held responsible for the actual

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costs involved to abate the malfunctioning alarm. The City, its employees or agents shall not be responsible or liable for damage resulting from such disconnection.

13-409 Duties of Alarm Installation Companies and Monitoring Companies.

A. Alarm Installation Companies shall:

1. Upon the installation or activation of an Alarm System, the Alarm Installation Company shall distribute to the Alarm User information summarizing:

- a. How to prevent False Alarms; and
- b. How to operate the Alarm System.

2. After the effective date of this Ordinance, Alarm Installation Companies shall not program Alarm Systems so that they are capable of sending One Plus Duress Alarms. Monitoring Companies may continue to report One Plus Duress Alarms received from Alarm Systems programmed with One Plus Duress Alarms installed prior to the effective date of this Ordinance.

3. After the effective date of this Ordinance, Alarm Installation Companies shall not install, modify or repair "single action" devices for the activation of Hold-up, Robbery or Panic Alarms. New devices shall require two actions or an activation time delay to provide more positive assurance that the user intends to activate the device.

4. All audible Alarm Systems shall include a device which will limit the duration of the audible alarm to a period of not more than fifteen (15) minutes per activation.

5. An Alarm Installation Company shall not use an Automatic Voice Dialer for any Alarm System which, when activated, uses a telephone device or attachment to automatically dial a telephone line leading into the Dispatch Center and then transmit any pre-recorded message or signal.

6. Ensure that Alarm Users of Alarm Systems equipped with a Duress, Robbery, Holdup or Panic Alarm has been provided adequate training as to the proper use of the Alarm System's operation and function.

7. All Alarm Systems shall be supplied with an uninterrupted power supply in such a manner that the failure or interruption of the normal electric utility service for a period of up to four (4) hours will not activate the Alarm System.

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B. A Monitoring Company shall:

1. Report alarm signals by using telephone numbers or procedures designated by the Dispatch Center.

2. Employ Enhanced Call Confirmation procedures on all Burglar Alarm Dispatch Requests. The Police Department may refuse to accept an Alarm Dispatch Request from a Monitoring Company that has failed to comply with the procedures required by Enhanced Call Confirmation. This subsection becomes effective Ninety (90) days after the effective date of this Ordinance.

3. Communicate Alarm Dispatch Requests to the Police and/or Fire Department via the Dispatch Center.

4. Communicate Cancellations to the Police and/or Fire Department via the Dispatch Center.

5. Communicate all available Zone activations information (north, south, front, back, door, window etc.) about the location of an alarm signal(s) as part of an Alarm Dispatch Request.

6. Communicate the type of alarm activation (silent or audible, interior or perimeter), if available, on any Alarm Dispatch Request.

7. Notify the Dispatch Center of any Alarm Site that it knows, or reasonably should know has guard dog(s), pets or is fitted with a Protective-Reactive Alarm System. During any alarm at such a site, a Responsible Party must be contacted and confirm that he or she will respond to the Alarm Site to disarm the device or take control of the guard dog(s).

8. After an Alarm Dispatch Request, promptly advise the Police and/or Fire Department if the Monitoring Company knows that the Alarm User or a Responsible Party is on the way to the Alarm Site;

9. Each Monitoring Company shall, upon request, immediately provide the Police and/or Fire Department with the names and phone numbers of the Alarm User's emergency contacts at the time of each Alarm Dispatch Request.

C. Conversion of Alarm Users. An Alarm Installation Company or Monitoring Company that converts the servicing of any Alarm System account from another company shall notify the Alarm User of such conversion.

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13-410 Duties and Authority of the Alarm Administrator.

A. The Alarm Administrator shall establish a procedure to acquire and record information on Alarm Dispatch Requests.

B. The Alarm Administrator shall establish and implement a procedure to notify the Alarm User of a False Alarm. The notice shall include the following:

1. The date and time of response to the False Alarm; and
2. Any False Alarm fine incurred.

C. The Alarm Administrator may require that a conference be held with an Alarm User responsible for the Alarm System to review the circumstances of each False Alarm. Failure to participate may result in suspension of the Alarm Registration, as indicated by the facts of the case.

D. If a false Robbery, Holdup or Panic Alarm has occurred and the alarm was triggered using a single action, non-recessed device, the Alarm Administrator may consider a waiver or partial waiver of the False Alarm fine, if action is taken by the Alarm User to remove or replace the single action, non-recessed device.

E. The Alarm Administrator shall make a copy of this Ordinance and/or an ordinance summary sheet available to each Alarm User.

F. The Alarm Administrator may use electronic means to communicate with Alarm Users.

G. The Alarm Administrator and the Alarm Administrator Liaison will collaborate and combine efforts in order to maintain efficiency and compliance of this Ordinance.

13-411 False Alarm Fines; Fees; Late Charges.

A. The Alarm Administrator may assess the Alarm User a fine for a False Alarm occurring at that Alarm User's Alarm Site. The amount of said fines for the listed categories shall be established by BOMA and may be subsequently amended by resolution of BOMA.

1. Burglar False Alarm Fines
2. Robbery False Alarm Fines

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3. Panic False Alarm Fines
4. Fire Related False Alarm Fines

B. If a False Alarm fine is not paid within thirty (30) days after the invoice is mailed, a late charge as established by resolution of BOMA shall be imposed.

C. Fines for False Alarms from Non-Registered Alarm Systems. For person(s) operating a Non-Registered Alarm System incurring a False Alarm, fines shall be imposed as established by resolution of BOMA.

D. If Cancellation of a Police and/or Fire response occurs prior to the personnel's arrival at the Alarm Site, the response is not considered a False Alarm and no False Alarm fine will be assessed.

E. Notice of the right of appeal under this ordinance will be included with notice of any fine.

F. All registration fees, renewal registration fees or fines assessed under this section are due within thirty (30) days of written notice unless otherwise noted. A late charge in an amount established by resolution of BOMA shall be imposed for each individual fee or fine due that is not paid within thirty (30) days.

13-412 Notice to Alarm Users of False Alarms and Suspension of a Police Response.

A. The Alarm Administrator shall notify the Alarm User in writing or by other electronic means after each False Alarm. The notice shall include the amount of the fine for the False Alarm, the fact that Police response to further alarms may be suspended after the sixth (6th) False Alarm during the Alarm User's one-year Alarm Registration period, (excluding Duress, Robbery, Holdup and Panic Alarms), and that the Alarm User has the right to appeal.

B. The Alarm Administrator shall notify the Alarm User in writing thirty (30) days beforehand that a Police Department response to further alarms is to be suspended. The right of appeal under this Ordinance shall be included with the notice. The notice of suspension shall also include the amount of any fees and/or fines due and a description of the reinstatement process.

13-413 Alarm Registration Suspension, Fees, Fines, Violation to Make Alarm Dispatch Request for Suspended Alarm Site.

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A. The Alarm Administrator shall notify the Police Department of each Alarm User whose Alarm Registration qualifies for suspension under this section. The Alarm Administrator may suspend an Alarm Registration if it is determined that:

1. There is a false statement of a material fact in the registration application; or

2. The Alarm User has had six or more false Burglar Alarms within the one-year registration period, except that the Alarm Administrator may waive a suspension of a registration upon receipt of documented work orders showing reasonable attempts to repair the Alarm System prior to the notice of suspension.

3. The Alarm User fails or refuses to pay an Alarm Registration or Alarm Registration Renewal fee, False Alarm fine, late charge, or any other fee, fine, or charge assessed under this section.

B. False Alarm Fines under Suspension status. In addition to the fines set forth in section 13-411, a supplemental fine is hereby imposed upon any Person operating a suspended Burglar Alarm System. The amount of said fines shall be established by resolution of BOMA set forth in section 13-418.

C. It shall be the responsibility of the Alarm User to notify their respective Alarm Monitoring Company of their suspension status in order to cease any further Alarm Dispatch Requests. An Alarm User shall be held financially accountable for all false alarm fines incurred.

D. Unless there is a separate indication that there is a crime in progress, the Police Department may or may not dispatch an officer to an Alarm Site for which an Alarm Registration is suspended.

13-414 Appeals of Determinations Regarding Alarm Registrations, Fees and Fines.

A. If the Alarm Administrator assesses a fee or fine, suspends an Alarm Registration or denies the issuance, renewal or reinstatement of an Alarm Registration, the Alarm Administrator shall send notice of the action and a statement of the right to appeal to the affected applicant or Alarm User.

B. The Alarm User may appeal any action described in subsection (A) above to the Alarm Administrator within fifteen (15) days after receipt of notice of the action.

C. The Alarm Administrator will notify the Appeals Administrator that an appeal has been filed. The Appeals Administrator shall resolve the appeal within fifteen (15) days after receipt of notice of the appeal.

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13-415 Reinstatement of Suspended Alarm Registrations.

A. On the suspension of an Alarm Registration, a Person whose Alarm Registration has been suspended may obtain reinstatement of the registration by the Alarm Administrator if the Person:

1. Pays a reinstatement fee as established by resolution of BOMA;
2. Pays, or otherwise resolves, all outstanding fees, fines, and other charges;
3. Submits a written notice from an Alarm Installation Company stating that the Alarm System has been inspected and repaired (if necessary) by the Alarm Installation Company;

B. The Police Department shall reinstate its response to an Alarm Site as soon as is practicable after receiving notice of reinstatement from the Alarm Administrator. The Alarm User shall take notice that the Alarm Site has been officially reinstated only after receiving notice from the Alarm Administrator of that fact.

13-416 Police Department Response

A. Subject to the suspension provisions in section 13-413 above and the discretion discussed in section 13-417 below, the Police Department at its discretion will respond to all "in progress" Robbery, Panic or Burglar Alarms as promptly as possible, taking into account pending calls for service and any policy establishing priority of dispatched calls following notification of the receipt of the alarm from the Monitoring Company. Police supervisors may, in their discretion, cancel a Police response to any or all alarms based on weather or other factors affecting Police service needs.

B. The Police Chief or his or her designee may re-prioritize assignment of Burglar Alarms and response time at any time during a 24-hour period as may be necessary due to the service needs of the community.

13-417 Scope of Police duty; Immunities Preserved.

The issuance of Alarm Registrations does not create a contract between the Police Department and/or the City of Spring Hill and any Alarm User, Alarm Installation Company or Monitoring Company, nor does it create a duty or obligation, either expressed or implied, on the Police Department to respond to any alarm. Any and all

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liability and consequential damage resulting from the failure of the Police Department to respond to an Alarm Dispatch Request is hereby disclaimed and full governmental immunity as provided by law is retained. By applying for an Alarm Registration, the Alarm User acknowledges that the Police Department response is influenced by the availability of personnel, priority of calls, traffic conditions, weather conditions, emergency conditions, staffing levels, prior response history and administrative actions.”

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13-418 Fee and Fine Schedule for Alarm Systems.

FEEES	
Registration and Renewal	\$25.00
Appeal fees per request	\$25.00
FINES	
Registration late charge	\$25.00
Alarm fines late charge (All fees and fines late)	\$25.00
Reinstatement Fee	\$100.00
POLICE DEPARTMENT RELATED ALARM FINES	
Burglar False Alarm (First 3 false alarms are not fined for Registered Alarm Users)	Registered Alarm 4 th Offense – \$50.00 5 th Offense – \$75.00 6 th Offense – \$100.00 7 th Offense - Suspension
Burglar False Alarm (First false alarm: letter sent to alarm user to register alarm within twenty (20) days)	Non-Registered Alarm 2 nd Offense - \$125.00 3 rd Offense - \$175.00 4 th Offense - \$225.00 5 th Offense - Suspension
Robbery False Alarm	1 st Offense - \$100.00 2 nd Offense or more \$200.00
Panic False Alarm	1 st Offense - \$100.00 2 nd Offense or more \$200.00
Operating Suspended Alarm System	1 st Offense – \$200.00 2 nd Offense or more \$300.00
FIRE DEPARTMENT RELATED ALARM FINES	
Fire-Related False Alarm (First 3 false alarms are not fined for Registered Alarm Users)	Registered Alarm 4 th Offense – \$50.00 5 th Offense – \$75.00 6 th Offense or more – \$100.00
Fire-Related False Alarm (First false alarm: letter sent to alarm user to register alarm within twenty (20) days)	Non-Registered Alarm 2 nd Offense - \$125.00 3 rd Offense - \$175.00 4 th Offense or more - \$225.00